
ENGROSSED SUBSTITUTE HOUSE BILL 2460

State of Washington 58th Legislature

2004 Regular Session

By House Committee on Health Care (originally sponsored by Representatives Cody, Campbell, Kessler, Morrell, Haigh, Kenney, Santos, Hatfield, Blake, Linville, Upthegrove, Simpson, G., Moeller and Lantz)

READ FIRST TIME 02/06/04.

- AN ACT Relating to access to health insurance for small employers and their employees; amending RCW 48.21.045, 48.43.018, 48.43.035, 48.43.038, 48.44.022, 48.44.023, 48.46.064, and 48.46.066; reenacting and amending RCW 48.43.005; creating a new section; and repealing RCW 48.21.260, 48.21.270, 48.44.370, 48.44.380, 48.46.450, and 48.46.460.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 7 **Sec. 1.** RCW 48.21.045 and 1995 c 265 s 14 are each amended to read 8 as follows:
- 9 (1)(a) An insurer offering any health benefit plan to a small 10 employer ((shall)) may offer and actively market to the small employer a health benefit plan ((providing benefits identical to the schedule of 11 12 covered health services that are required to be delivered to an 13 individual enrolled in the basic health plan)) featuring a limited schedule of covered health care services. Nothing in this subsection 14 15 shall preclude an insurer from offering, or a small employer from purchasing, other health benefit plans that may have more ((or less)) 16 comprehensive benefits than ((the basic health plan, provided such 17 plans are in accordance with this chapter)) those included in the 18 product offered under this subsection. An insurer offering a health 19

p. 1 ESHB 2460

- benefit plan ((that does not include benefits in the basic health plan)) under this subsection shall clearly disclose ((these differences)) all covered benefits to the small employer in a brochure ((approved by)) filed with the commissioner.
- (b) A health benefit plan offered under this subsection shall 5 provide coverage for hospital expenses and services rendered by a 6 physician licensed under chapter 18.57 or 18.71 RCW but is not subject 7 to the requirements of RCW ((48.21.130,)) 48.21.140, ((48.21.141,))8 9 48.21.142, 48.21.144, 48.21.146, 48.21.160 through 10 48.21.200, 48.21.220, ((48.21.225, 48.21.230, 48.21.235,))48.21.244, 48.21.250, 48.21.300, 48.21.310, or 48.21.320 ((if: (i) The 11 12 health benefit plan is the mandatory offering under (a) of this 13 subsection that provides benefits identical to the basic health plan, 14 to the extent these requirements differ from the basic health plan; or (ii) the health benefit plan is offered to)) for employers with not 15 16 more than ((twenty-five)) fifty employees.
 - (2) Nothing in this section shall prohibit an insurer from offering, or a purchaser from seeking, <u>health benefit plans with benefits in excess of the ((basic health plan services)) health benefit plan offered under subsection (1) of this section.</u> All forms, policies, and contracts shall be submitted for approval to the commissioner, and the rates of any plan offered under this section shall be reasonable in relation to the benefits thereto.
 - (3) Premium rates for health benefit plans for small employers as defined in this section shall be subject to the following provisions:
 - (a) The insurer shall develop its rates based on an adjusted community rate and may only vary the adjusted community rate for:
 - (i) Geographic area;
- 29 (ii) Family size;
- 30 (iii) Age; and

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- (iv) Wellness activities.
- 32 (b) The adjustment for age in (a)(iii) of this subsection may not 33 use age brackets smaller than five-year increments, which shall begin 34 with age twenty and end with age sixty-five. Employees under the age 35 of twenty shall be treated as those age twenty.
- 36 (c) The insurer shall be permitted to develop separate rates for individuals age sixty-five or older for coverage for which medicare is

the primary payer and coverage for which medicare is not the primary payer. Both rates shall be subject to the requirements of this subsection (3).

- (d) The permitted rates for any age group shall be no more than four hundred twenty-five percent of the lowest rate for all age groups on January 1, 1996, four hundred percent on January 1, 1997, and three hundred seventy-five percent on January 1, 2000, and thereafter.
- (e) A discount for wellness activities shall be permitted to reflect actuarially justified differences in utilization or cost attributed to such programs ((not to exceed twenty percent)).
- (f) The rate charged for a health benefit plan offered under this section may not be adjusted more frequently than annually except that the premium may be changed to reflect:
 - (i) Changes to the enrollment of the small employer;
 - (ii) Changes to the family composition of the employee;
- 16 (iii) Changes to the health benefit plan requested by the small 17 employer; or
- 18 (iv) Changes in government requirements affecting the health 19 benefit plan.
 - (g) Rating factors shall produce premiums for identical groups that differ only by the amounts attributable to plan design, with the exception of discounts for health improvement programs.
 - (h) For the purposes of this section, a health benefit plan that contains a restricted network provision shall not be considered similar coverage to a health benefit plan that does not contain such a provision, provided that the restrictions of benefits to network providers result in substantial differences in claims costs. A carrier may develop its rates based on claims costs due to network provider reimbursement schedules or type of network. This subsection does not restrict or enhance the portability of benefits as provided in RCW 48.43.015.
 - (i) Adjusted community rates established under this section shall pool the medical experience of all small groups purchasing coverage including the development of allowable factors under (a) and (h) of this subsection. The development of these factors or benefit relativities must be based on the carrier's company-wide credible study or a large study developed by an actuarial consultant or other method accepted by the commissioner.

p. 3 ESHB 2460

(4) ((The health benefit plans authorized by this section that are lower than the required offering shall not supplant or supersede any existing policy for the benefit of employees in this state.)) Nothing in this section shall restrict the right of employees to collectively bargain for insurance providing benefits in excess of those provided herein.

- (5)(a) Except as provided in this subsection, requirements used by an insurer in determining whether to provide coverage to a small employer shall be applied uniformly among all small employers applying for coverage or receiving coverage from the carrier.
- (b) An insurer shall not require a minimum participation level greater than:
- 13 (i) One hundred percent of eligible employees working for groups 14 with three or less employees; and
- 15 (ii) Seventy-five percent of eligible employees working for groups 16 with more than three employees.
 - (c) In applying minimum participation requirements with respect to a small employer, a small employer shall not consider employees or dependents who have similar existing coverage in determining whether the applicable percentage of participation is met.
 - (d) An insurer may not increase any requirement for minimum employee participation or modify any requirement for minimum employer contribution applicable to a small employer at any time after the small employer has been accepted for coverage.
 - (6) An insurer must offer coverage to all eligible employees of a small employer and their dependents. An insurer may not offer coverage to only certain individuals or dependents in a small employer group or to only part of the group. An insurer may not modify a health plan with respect to a small employer or any eligible employee or dependent, through riders, endorsements or otherwise, to restrict or exclude coverage or benefits for specific diseases, medical conditions, or services otherwise covered by the plan.
- 33 (7) As used in this section, "health benefit plan," "small and employer," (("basic health plan,")) "adjusted community rate," and "wellness activities" mean the same as defined in RCW 48.43.005.
- 36 Sec. 2. RCW 48.43.005 and 2001 c 196 s 5 and 2001 c 147 s 1 are each reenacted and amended to read as follows:

Unless otherwise specifically provided, the definitions in this section apply throughout this chapter.

- (1) "Adjusted community rate" means the rating method used to establish the premium for health plans adjusted to reflect actuarially demonstrated differences in utilization or cost attributable to geographic region, age, family size, and use of wellness activities.
- (2) "Basic health plan" means the plan described under chapter $70.47\ \text{RCW}$, as revised from time to time.
- (3) "Basic health plan model plan" means a health plan as required in RCW 70.47.060(2)(d).
 - (4) "Basic health plan services" means that schedule of covered health services, including the description of how those benefits are to be administered, that are required to be delivered to an enrollee under the basic health plan, as revised from time to time.
 - (5) "Catastrophic health plan" means:

- (a) In the case of a contract, agreement, or policy covering a single enrollee, a health benefit plan requiring a calendar year deductible of, at a minimum, one thousand five hundred dollars and an annual out-of-pocket expense required to be paid under the plan (other than for premiums) for covered benefits of at least three thousand dollars; and
- (b) In the case of a contract, agreement, or policy covering more than one enrollee, a health benefit plan requiring a calendar year deductible of, at a minimum, three thousand dollars and an annual out-of-pocket expense required to be paid under the plan (other than for premiums) for covered benefits of at least five thousand five hundred dollars; or
- (c) Any health benefit plan that provides benefits for hospital inpatient and outpatient services, professional and prescription drugs provided in conjunction with such hospital inpatient and outpatient services, and excludes or substantially limits outpatient physician services and those services usually provided in an office setting.
- (6) "Certification" means a determination by a review organization that an admission, extension of stay, or other health care service or procedure has been reviewed and, based on the information provided, meets the clinical requirements for medical necessity, appropriateness, level of care, or effectiveness under the auspices of the applicable health benefit plan.

p. 5 ESHB 2460

1 (7) "Concurrent review" means utilization review conducted during 2 a patient's hospital stay or course of treatment.

- (8) "Covered person" or "enrollee" means a person covered by a health plan including an enrollee, subscriber, policyholder, beneficiary of a group plan, or individual covered by any other health plan.
- (9) "Dependent" means, at a minimum, the enrollee's legal spouse and unmarried dependent children who qualify for coverage under the enrollee's health benefit plan.
- (10) "Eligible employee" means an employee who works on a full-time basis with a normal work week of thirty or more hours. The term includes a self-employed individual, including a sole proprietor, a partner of a partnership, and may include an independent contractor, if the self-employed individual, sole proprietor, partner, or independent contractor is included as an employee under a health benefit plan of a small employer, but does not work less than thirty hours per week and derives at least seventy-five percent of his or her income from a trade or business through which he or she has attempted to earn taxable income and for which he or she has filed the appropriate internal revenue service form. Persons covered under a health benefit plan pursuant to the consolidated omnibus budget reconciliation act of 1986 shall not be considered eligible employees for purposes of minimum participation requirements of chapter 265, Laws of 1995.
- (11) "Emergency medical condition" means the emergent and acute onset of a symptom or symptoms, including severe pain, that would lead a prudent layperson acting reasonably to believe that a health condition exists that requires immediate medical attention, if failure to provide medical attention would result in serious impairment to bodily functions or serious dysfunction of a bodily organ or part, or would place the person's health in serious jeopardy.
- (12) "Emergency services" means otherwise covered health care services medically necessary to evaluate and treat an emergency medical condition, provided in a hospital emergency department.
- (13) "Enrollee point-of-service cost-sharing" means amounts paid to health carriers directly providing services, health care providers, or health care facilities by enrollees and may include copayments, coinsurance, or deductibles.

(14) "Grievance" means a written complaint submitted by or on behalf of a covered person regarding: (a) Denial of payment for medical services or nonprovision of medical services included in the covered person's health benefit plan, or (b) service delivery issues other than denial of payment for medical services or nonprovision of medical services, including dissatisfaction with medical care, waiting time for medical services, provider or staff attitude or demeanor, or dissatisfaction with service provided by the health carrier.

- (15) "Health care facility" or "facility" means hospices licensed under chapter 70.127 RCW, hospitals licensed under chapter 70.41 RCW, rural health care facilities as defined in RCW 70.175.020, psychiatric hospitals licensed under chapter 71.12 RCW, nursing homes licensed under chapter 18.51 RCW, community mental health centers licensed under chapter 71.05 or 71.24 RCW, kidney disease treatment centers licensed under chapter 70.41 RCW, ambulatory diagnostic, treatment, or surgical facilities licensed under chapter 70.41 RCW, drug and alcohol treatment facilities licensed under chapter 70.96A RCW, and home health agencies licensed under chapter 70.127 RCW, and includes such facilities if owned and operated by a political subdivision or instrumentality of the state and such other facilities as required by federal law and implementing regulations.
 - (16) "Health care provider" or "provider" means:
- (a) A person regulated under Title 18 or chapter 70.127 RCW, to practice health or health-related services or otherwise practicing health care services in this state consistent with state law; or
- (b) An employee or agent of a person described in (a) of this subsection, acting in the course and scope of his or her employment.
- (17) "Health care service" means that service offered or provided by health care facilities and health care providers relating to the prevention, cure, or treatment of illness, injury, or disease.
- (18) "Health carrier" or "carrier" means a disability insurer regulated under chapter 48.20 or 48.21 RCW, a health care service contractor as defined in RCW 48.44.010, or a health maintenance organization as defined in RCW 48.46.020.
- (19) "Health plan" or "health benefit plan" means any policy, contract, or agreement offered by a health carrier to provide, arrange, reimburse, or pay for health care services except the following:
 - (a) Long-term care insurance governed by chapter 48.84 RCW;

p. 7 ESHB 2460

- 1 (b) Medicare supplemental health insurance governed by chapter 2 48.66 RCW;
- 3 (c) Limited health care services offered by limited health care 4 service contractors in accordance with RCW 48.44.035;
 - (d) Disability income;

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- 6 (e) Coverage incidental to a property/casualty liability insurance 7 policy such as automobile personal injury protection coverage and 8 homeowner guest medical;
 - (f) Workers' compensation coverage;
 - (g) Accident only coverage;
- 11 (h) Specified disease and hospital confinement indemnity when 12 marketed solely as a supplement to a health plan;
 - (i) Employer-sponsored self-funded health plans;
 - (j) Dental only and vision only coverage; and
 - (k) Plans deemed by the insurance commissioner to have a short-term limited purpose or duration, or to be a student-only plan that is guaranteed renewable while the covered person is enrolled as a regular full-time undergraduate or graduate student at an accredited higher education institution, after a written request for such classification by the carrier and subsequent written approval by the insurance commissioner.
- (20) "Material modification" means a change in the actuarial value of the health plan as modified of more than five percent but less than fifteen percent.
- 25 (21) "Preexisting condition" means any medical condition, illness, 26 or injury that existed any time prior to the effective date of 27 coverage.
 - (22) "Premium" means all sums charged, received, or deposited by a health carrier as consideration for a health plan or the continuance of a health plan. Any assessment or any "membership," "policy," "contract," "service," or similar fee or charge made by a health carrier in consideration for a health plan is deemed part of the premium. "Premium" shall not include amounts paid as enrollee point-of-service cost-sharing.
- 35 (23) "Review organization" means a disability insurer regulated 36 under chapter 48.20 or 48.21 RCW, health care service contractor as 37 defined in RCW 48.44.010, or health maintenance organization as defined

in RCW 48.46.020, and entities affiliated with, under contract with, or acting on behalf of a health carrier to perform a utilization review.

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- (24) "Small employer" or "small group" means any person, firm, corporation, partnership, association, political subdivision, sole proprietor, or self-employed individual that is actively engaged in business that, on at least fifty percent of its working days during the preceding calendar quarter, employed at least two but no more than fifty eligible employees, with a normal work week of thirty or more hours, the majority of whom were employed within this state, and is not formed primarily for purposes of buying health insurance and in which a bona fide employer-employee relationship exists. In determining the number of eligible employees, companies that are affiliated companies, or that are eligible to file a combined tax return for purposes of taxation by this state, shall be considered an employer. Subsequent to the issuance of a health plan to a small employer and for the purpose of determining eligibility, the size of a small employer shall be determined annually. Except as otherwise specifically provided, a small employer shall continue to be considered a small employer until the plan anniversary following the date the small employer no longer meets the requirements of this definition. ((The term "small employer" includes a self-employed individual or sole proprietor. The term "small employer" also includes a self-employed individual or sole proprietor who derives at least seventy-five percent of his or her income from a trade or business through which the individual or sole proprietor has attempted to earn taxable income and for which he or she has filed the appropriate internal revenue service form 1040, schedule C or F, for the previous taxable year.)) A self-employed individual or sole proprietor who is covered as a group of one on the day prior to the effective date of this section shall also be considered a "small employer" to the extent that individual or group of one is entitled to have his or her coverage renewed as provided in RCW 48.43.035(6).
- (25) "Utilization review" means the prospective, concurrent, or retrospective assessment of the necessity and appropriateness of the allocation of health care resources and services of a provider or facility, given or proposed to be given to an enrollee or group of enrollees.
- (26) "Wellness activity" means an explicit program of an activity consistent with department of health guidelines, such as, smoking

p. 9 ESHB 2460

- 1 cessation, injury and accident prevention, reduction of alcohol misuse,
- 2 appropriate weight reduction, exercise, automobile and motorcycle
- 3 safety, blood cholesterol reduction, and nutrition education for the
- 4 purpose of improving enrollee health status and reducing health service
- 5 costs.

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- 6 **Sec. 3.** RCW 48.43.018 and 2001 c 196 s 8 are each amended to read 7 as follows:
 - (1) Except as provided in (a) through $((\frac{c}{c}))$ (d) of this subsection, a health carrier may require any person applying for an individual health benefit plan to complete the standard health questionnaire designated under chapter 48.41 RCW.
 - (a) If a person is seeking an individual health benefit plan due to his or her change of residence from one geographic area in Washington state to another geographic area in Washington state where his or her current health plan is not offered, completion of the standard health questionnaire shall not be a condition of coverage if application for coverage is made within ninety days of relocation.
 - (b) If a person is seeking an individual health benefit plan:
 - (i) Because a health care provider with whom he or she has an established care relationship and from whom he or she has received treatment within the past twelve months is no longer part of the carrier's provider network under his or her existing Washington individual health benefit plan; and
 - (ii) His or her health care provider is part of another carrier's provider network; and
 - (iii) Application for a health benefit plan under that carrier's provider network individual coverage is made within ninety days of his or her provider leaving the previous carrier's provider network; then completion of the standard health questionnaire shall not be a condition of coverage.
- 31 (c) If a person is seeking an individual health benefit plan due to 32 his or her having exhausted continuation coverage provided under 29 U.S.C. Sec. 1161 et seq., or is part of a small employer group of less 33 than twenty employees, and meets the federal standards of eligibility 34 for continuation coverage, completion of 35 the standard health 36 questionnaire shall not be a condition of coverage if application for 37 coverage is made within ninety days of exhaustion of continuation

coverage. A health carrier shall accept an application without a standard health questionnaire from a person currently covered by such continuation coverage if application is made within ninety days prior to the date the continuation coverage would be exhausted and the effective date of the individual coverage applied for is the date the continuation coverage would be exhausted, or within ninety days thereafter.

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- (d) If a person is seeking an individual health benefit plan due to his or her receiving notice that his or her coverage under a conversion contract is discontinued, completion of the standard health questionnaire shall not be a condition of coverage if application for coverage is made within ninety days of discontinuation of eliqibility under the conversion contract. A health carrier shall accept an application without a standard health questionnaire from a person currently covered by such conversion contract if application is made within ninety days prior to the date eliqibility under the conversion contract would be discontinued and the effective date of the individual coverage applied for is the date eliqibility under the conversion contract would be discontinued, or within ninety days thereafter.
- (2) If, based upon the results of the standard health questionnaire, the person qualifies for coverage under the Washington state health insurance pool, the following shall apply:
- (a) The carrier may decide not to accept the person's application for enrollment in its individual health benefit plan; and
- (b) Within fifteen business days of receipt of a completed application, the carrier shall provide written notice of the decision not to accept the person's application for enrollment to both the person and the administrator of the Washington state health insurance pool. The notice to the person shall state that the person is eligible for health insurance provided by the Washington state health insurance pool, and shall include information about the Washington state health insurance pool and an application for such coverage. If the carrier does not provide or postmark such notice within fifteen business days, the application is deemed approved.
- (3) If the person applying for an individual health benefit plan:
 (a) Does not qualify for coverage under the Washington state health insurance pool based upon the results of the standard health questionnaire; (b) does qualify for coverage under the Washington state

p. 11 ESHB 2460

health insurance pool based upon the results of the standard health questionnaire and the carrier elects to accept the person for enrollment; or (c) is not required to complete the standard health questionnaire designated under this chapter under subsection (1)(a) or (b) of this section, the carrier shall accept the person for enrollment if he or she resides within the carrier's service area and provide or assure the provision of all covered services regardless of age, sex, family structure, ethnicity, race, health condition, geographic location, employment status, socioeconomic status, other condition or situation, or the provisions of RCW 49.60.174(2). The commissioner may grant a temporary exemption from this subsection if, upon application by a health carrier, the commissioner finds that the clinical, financial, or administrative capacity to serve existing enrollees will be impaired if a health carrier is required to continue enrollment of additional eligible individuals.

Sec. 4. RCW 48.43.035 and 2000 c 79 s 24 are each amended to read as follows:

For group health benefit plans, the following shall apply:

- (1) All health carriers shall accept for enrollment any state resident within the group to whom the plan is offered and within the carrier's service area and provide or assure the provision of all covered services regardless of age, sex, family structure, ethnicity, race, health condition, geographic location, employment status, socioeconomic status, other condition or situation, or the provisions of RCW 49.60.174(2). The insurance commissioner may grant a temporary exemption from this subsection, if, upon application by a health carrier the commissioner finds that the clinical, financial, or administrative capacity to serve existing enrollees will be impaired if a health carrier is required to continue enrollment of additional eligible individuals.
- (2) Except as provided in subsection (5) of this section, all health plans shall contain or incorporate by endorsement a guarantee of the continuity of coverage of the plan. For the purposes of this section, a plan is "renewed" when it is continued beyond the earliest date upon which, at the carrier's sole option, the plan could have been terminated for other than nonpayment of premium. The carrier may

ESHB 2460 p. 12

consider the group's anniversary date as the renewal date for purposes of complying with the provisions of this section.

- (3) The guarantee of continuity of coverage required in health plans shall not prevent a carrier from canceling or nonrenewing a health plan for:
 - (a) Nonpayment of premium;

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- (b) Violation of published policies of the carrier approved by the insurance commissioner;
- (c) Covered persons entitled to become eligible for medicare benefits by reason of age who fail to apply for a medicare supplement plan or medicare cost, risk, or other plan offered by the carrier pursuant to federal laws and regulations;
- (d) Covered persons who fail to pay any deductible or copayment amount owed to the carrier and not the provider of health care services;
 - (e) Covered persons committing fraudulent acts as to the carrier;
 - (f) Covered persons who materially breach the health plan; or
 - (g) Change or implementation of federal or state laws that no longer permit the continued offering of such coverage.
- (4) The provisions of this section do not apply in the following cases:
 - (a) A carrier has zero enrollment on a product; ((or))
- (b) A carrier replaces a product and the replacement product is provided to all covered persons within that class or line of business, includes all of the services covered under the replaced product, and does not significantly limit access to the kind of services covered under the replaced product. The health plan may also allow unrestricted conversion to a fully comparable product; ((or))
- (c) No sooner than January 1, 2005, a carrier discontinues offering a particular type of health benefit plan offered for groups of up to two hundred if: (i) The carrier provides notice to each group of the discontinuation at least ninety days prior to the date of the discontinuation; (ii) the carrier offers to each group provided coverage of this type the option to enroll, with regard to small employer groups, in any other small employer group plan, or with regard to groups of up to two hundred, in any other applicable group plan, currently being offered by the carrier in the applicable group market; and (iii) in exercising the option to discontinue coverage of this type

p. 13 ESHB 2460

- and in offering the option of coverage under (c)(ii) of this subsection, the carrier acts uniformly without regard to any health status-related factor of enrolled individuals or individuals who may become eligible for this coverage;
- (d) A carrier discontinues offering all health coverage in the 5 small group market or for groups of up to two hundred, or both markets, 6 7 in the state and discontinues coverage under all existing group health benefit plans in the applicable market involved if: (i) The carrier 8 provides notice to the commissioner of its intent to discontinue 9 offering all such coverage in the state and its intent to discontinue 10 coverage under all such existing health benefit plans at least one 11 hundred eighty days prior to the date of the discontinuation of 12 13 coverage under all such existing health benefit plans; and (ii) the carrier provides notice to each covered group of the intent to 14 discontinue the existing health benefit plan at least one hundred 15 eighty days prior to the date of discontinuation. In the case of 16 discontinuation under this subsection, the carrier may not issue any 17 group health coverage in this state in the applicable group market 18 involved for a five-year period beginning on the date of the 19 discontinuation of the last health benefit plan not so renewed. This 20 subsection (4) does not require a carrier to provide notice to the 21 commissioner of its intent to discontinue offering a health benefit 22 plan to new applicants when the carrier does not discontinue coverage 23 24 of existing enrollees under that health benefit plan; or
 - (e) A carrier is withdrawing from a service area or from a segment of its service area because the carrier has demonstrated to the insurance commissioner that the carrier's clinical, financial, or administrative capacity to serve enrollees would be exceeded.
 - (5) The provisions of this section do not apply to health plans deemed by the insurance commissioner to be unique or limited or have a short-term purpose, after a written request for such classification by the carrier and subsequent written approval by the insurance commissioner.
- 34 (6) Notwithstanding any other provision of this section, the 35 guarantee of continuity of coverage applies to a group of one only if: 36 (a) The carrier continues to offer any other small employer group plan 37 in which the group of one was eligible to enroll on the day prior to

ESHB 2460 p. 14

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- 1 the effective date of this section; and (b) the person continues to
- 2 <u>qualify as a group of one under the criteria in place on the day prior</u>
- 3 to the effective date of this section.

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- 4 **Sec. 5.** RCW 48.43.038 and 2000 c 79 s 25 are each amended to read 5 as follows:
 - (1) Except as provided in subsection (4) of this section, all individual health plans shall contain or incorporate by endorsement a guarantee of the continuity of coverage of the plan. For the purposes of this section, a plan is "renewed" when it is continued beyond the earliest date upon which, at the carrier's sole option, the plan could have been terminated for other than nonpayment of premium.
- 12 (2) The guarantee of continuity of coverage required in individual 13 health plans shall not prevent a carrier from canceling or nonrenewing 14 a health plan for:
 - (a) Nonpayment of premium;
 - (b) Violation of published policies of the carrier approved by the commissioner;
 - (c) Covered persons entitled to become eligible for medicare benefits by reason of age who fail to apply for a medicare supplement plan or medicare cost, risk, or other plan offered by the carrier pursuant to federal laws and regulations;
 - (d) Covered persons who fail to pay any deductible or copayment amount owed to the carrier and not the provider of health care services;
 - (e) Covered persons committing fraudulent acts as to the carrier;
 - (f) Covered persons who materially breach the health plan; or
- 27 (g) Change or implementation of federal or state laws that no 28 longer permit the continued offering of such coverage.
 - (3) This section does not apply in the following cases:
- 30 (a) A carrier has zero enrollment on a product;
- 31 (b) A carrier is withdrawing from a service area or from a segment 32 of its service area because the carrier has demonstrated to the 33 commissioner that the carrier's clinical, financial, or administrative 34 capacity to serve enrollees would be exceeded;
- 35 (c) No sooner than the first day of the month following the 36 expiration of a one hundred eighty-day period beginning on March 23, 37 2000, a carrier discontinues offering a particular type of health

p. 15 ESHB 2460

benefit plan offered in the individual market, including conversion 1 2 contracts, if: (i) The carrier provides notice to each covered individual provided coverage of this type of such discontinuation at 3 least ninety days prior to the date of the discontinuation; (ii) the 4 5 carrier offers to each individual provided coverage of this type the option, without being subject to the standard health questionnaire, to 6 7 enroll in any other individual health benefit plan currently being offered by the carrier; and (iii) in exercising the option to 8 discontinue coverage of this type and in offering the option of 9 10 coverage under (c)(ii) of this subsection, the carrier acts uniformly without regard to any health status-related factor of enrolled 11 12 individuals or individuals who may become eligible for such coverage; 13 or

- (d) A carrier discontinues offering all individual health coverage in the state and discontinues coverage under all existing individual health benefit plans if: (i) The carrier provides notice to the commissioner of its intent to discontinue offering all individual health coverage in the state and its intent to discontinue coverage under all existing health benefit plans at least one hundred eighty days prior to the date of the discontinuation of coverage under all existing health benefit plans; and (ii) the carrier provides notice to each covered individual of the intent to discontinue his or her existing health benefit plan at least one hundred eighty days prior to the date of such discontinuation. In the case of discontinuation under this subsection, the carrier may not issue any individual health coverage in this state for a five-year period beginning on the date of the discontinuation of the last health plan not so renewed. Nothing in this subsection (3) shall be construed to require a carrier to provide notice to the commissioner of its intent to discontinue offering a health benefit plan to new applicants where the carrier does not discontinue coverage of existing enrollees under that health benefit plan.
- (4) The provisions of this section do not apply to health plans deemed by the commissioner to be unique or limited or have a short-term purpose, after a written request for such classification by the carrier and subsequent written approval by the commissioner.

ESHB 2460 p. 16

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- 1 **Sec. 6.** RCW 48.44.022 and 2000 c 79 s 30 are each amended to read 2 as follows:
 - (1) Premium rates for health benefit plans for individuals shall be subject to the following provisions:
 - (a) The health care service contractor shall develop its rates based on an adjusted community rate and may only vary the adjusted community rate for:
 - (i) Geographic area;
 - (ii) Family size;
- 10 (iii) Age;

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- 11 (iv) Tenure discounts; and
- 12 (v) Wellness activities.
- 13 (b) The adjustment for age in (a)(iii) of this subsection may not 14 use age brackets smaller than five-year increments which shall begin 15 with age twenty and end with age sixty-five. Individuals under the age 16 of twenty shall be treated as those age twenty.
 - (c) The health care service contractor shall be permitted to develop separate rates for individuals age sixty-five or older for coverage for which medicare is the primary payer and coverage for which medicare is not the primary payer. Both rates shall be subject to the requirements of this subsection.
 - (d) The permitted rates for any age group shall be no more than four hundred twenty-five percent of the lowest rate for all age groups on January 1, 1996, four hundred percent on January 1, 1997, and three hundred seventy-five percent on January 1, 2000, and thereafter.
 - (e) A discount for wellness activities shall be permitted to reflect actuarially justified differences in utilization or cost attributed to such programs ((not to exceed twenty percent)).
 - (f) The rate charged for a health benefit plan offered under this section may not be adjusted more frequently than annually except that the premium may be changed to reflect:
 - (i) Changes to the family composition;
- 33 (ii) Changes to the health benefit plan requested by the 34 individual; or
- 35 (iii) Changes in government requirements affecting the health 36 benefit plan.
- 37 (g) For the purposes of this section, a health benefit plan that 38 contains a restricted network provision shall not be considered similar

p. 17 ESHB 2460

coverage to a health benefit plan that does not contain such a provision, provided that the restrictions of benefits to network providers result in substantial differences in claims costs. This subsection does not restrict or enhance the portability of benefits as provided in RCW 48.43.015.

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- (h) A tenure discount for continuous enrollment in the health plan of two years or more may be offered, not to exceed ten percent.
- (2) Adjusted community rates established under this section shall pool the medical experience of all individuals purchasing coverage, and shall not be required to be pooled with the medical experience of health benefit plans offered to small employers under RCW 48.44.023.
- 12 (3) As used in this section ((and RCW 48.44.023)), "health benefit 13 plan," "small employer," "adjusted community rates," and "wellness 14 activities" mean the same as defined in RCW 48.43.005.
- **Sec. 7.** RCW 48.44.023 and 1995 c 265 s 16 are each amended to read 16 as follows:
 - (1)(a) A health care services contractor offering any health benefit plan to a small employer ((shall)) may offer and actively market to the small employer a health benefit plan ((providing benefits identical to the schedule of covered health services that are required to be delivered to an individual enrolled in the basic health plan)) featuring a limited schedule of covered health care services. Nothing in this subsection shall preclude a contractor from offering, or a small employer from purchasing, other health benefit plans that may have more ((or less)) comprehensive benefits than ((the basic health plan, provided such plans are in accordance with this chapter)) those included in the product offered under this subsection. A contractor offering a health benefit plan ((that does not include benefits in the basic health plan)) under this subsection shall clearly disclose ((these differences)) all covered benefits to the small employer in a brochure ((approved by)) filed with the commissioner.
- 32 (b) A health benefit plan <u>offered under this subsection</u> shall 33 provide coverage for hospital expenses and services rendered by a 34 physician licensed under chapter 18.57 or 18.71 RCW but is not subject 35 to the requirements of RCW 48.44.225, 48.44.240, 48.44.245, 36 ((48.44.290, 48.44.300,)) 48.44.310, 48.44.320, ((48.44.325, 48.44.330, 37 48.44.335,)) 48.44.340, 48.44.344, 48.44.360, 48.44.400, 48.44.440,

- 48.44.450, and 48.44.460 ((if: (i) The health benefit plan is the mandatory offering under (a) of this subsection that provides benefits identical to the basic health plan, to the extent these requirements differ from the basic health plan; or (ii) the health benefit plan is offered to)) for employers with not more than ((twenty-five)) fifty employees.
 - (2) Nothing in this section shall prohibit a health care service contractor from offering, or a purchaser from seeking, <u>health benefit</u> <u>plans with benefits in excess of the ((basic health plan services))</u> <u>health benefit plan offered under subsection (1) of this section</u>. All forms, policies, and contracts shall be submitted for approval to the commissioner, and the rates of any plan offered under this section shall be reasonable in relation to the benefits thereto.
 - (3) Premium rates for health benefit plans for small employers as defined in this section shall be subject to the following provisions:
 - (a) The contractor shall develop its rates based on an adjusted community rate and may only vary the adjusted community rate for:
 - (i) Geographic area;
- (ii) Family size;
- 20 (iii) Age; and

- 21 (iv) Wellness activities.
 - (b) The adjustment for age in (a)(iii) of this subsection may not use age brackets smaller than five-year increments, which shall begin with age twenty and end with age sixty-five. Employees under the age of twenty shall be treated as those age twenty.
 - (c) The contractor shall be permitted to develop separate rates for individuals age sixty-five or older for coverage for which medicare is the primary payer and coverage for which medicare is not the primary payer. Both rates shall be subject to the requirements of this subsection (3).
 - (d) The permitted rates for any age group shall be no more than four hundred twenty-five percent of the lowest rate for all age groups on January 1, 1996, four hundred percent on January 1, 1997, and three hundred seventy-five percent on January 1, 2000, and thereafter.
- 35 (e) A discount for wellness activities shall be permitted to 36 reflect actuarially justified differences in utilization or cost 37 attributed to such programs ((not to exceed twenty percent)).

p. 19 ESHB 2460

- 1 (f) The rate charged for a health benefit plan offered under this 2 section may not be adjusted more frequently than annually except that 3 the premium may be changed to reflect:
 - (i) Changes to the enrollment of the small employer;

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- (ii) Changes to the family composition of the employee;
- 6 (iii) Changes to the health benefit plan requested by the small 7 employer; or
- 8 (iv) Changes in government requirements affecting the health 9 benefit plan.
 - (g) Rating factors shall produce premiums for identical groups that differ only by the amounts attributable to plan design, with the exception of discounts for health improvement programs.
 - (h) For the purposes of this section, a health benefit plan that contains a restricted network provision shall not be considered similar coverage to a health benefit plan that does not contain such a provision, provided that the restrictions of benefits to network providers result in substantial differences in claims costs. A carrier may develop its rates based on claims costs due to network provider reimbursement schedules or type of network. This subsection does not restrict or enhance the portability of benefits as provided in RCW 48.43.015.
 - (i) Adjusted community rates established under this section shall pool the medical experience of all groups purchasing coverage <u>including</u> the development of allowable factors under (a) and (h) of this subsection. The development of these factors or benefit relativities must be based on the carrier's company-wide credible study or a large study developed by an actuarial consultant or other method accepted by the commissioner.
 - (4) ((The health benefit plans authorized by this section that are lower than the required offering shall not supplant or supersede any existing policy for the benefit of employees in this state.)) Nothing in this section shall restrict the right of employees to collectively bargain for insurance providing benefits in excess of those provided herein.
- 35 (5)(a) Except as provided in this subsection, requirements used by 36 a contractor in determining whether to provide coverage to a small 37 employer shall be applied uniformly among all small employers applying 38 for coverage or receiving coverage from the carrier.

- 1 (b) A contractor shall not require a minimum participation level 2 greater than:
 - (i) One hundred percent of eligible employees working for groups with three or less employees; and
 - (ii) Seventy-five percent of eligible employees working for groups with more than three employees.
 - (c) In applying minimum participation requirements with respect to a small employer, a small employer shall not consider employees or dependents who have similar existing coverage in determining whether the applicable percentage of participation is met.
 - (d) A contractor may not increase any requirement for minimum employee participation or modify any requirement for minimum employer contribution applicable to a small employer at any time after the small employer has been accepted for coverage.
 - (6) A contractor must offer coverage to all eligible employees of a small employer and their dependents. A contractor may not offer coverage to only certain individuals or dependents in a small employer group or to only part of the group. A contractor may not modify a health plan with respect to a small employer or any eligible employee or dependent, through riders, endorsements or otherwise, to restrict or exclude coverage or benefits for specific diseases, medical conditions, or services otherwise covered by the plan.
- 23 (7) As used in this section, "health benefit plan," "small employer," and "wellness activities" mean the same as defined in RCW 48.43.005.
- 26 **Sec. 8.** RCW 48.46.064 and 2000 c 79 s 33 are each amended to read 27 as follows:
- 28 (1) Premium rates for health benefit plans for individuals shall be 29 subject to the following provisions:
- 30 (a) The health maintenance organization shall develop its rates 31 based on an adjusted community rate and may only vary the adjusted 32 community rate for:
 - (i) Geographic area;
- 34 (ii) Family size;
- 35 (iii) Age;

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- 36 (iv) Tenure discounts; and
- 37 (v) Wellness activities.

p. 21 ESHB 2460

- 1 (b) The adjustment for age in (a)(iii) of this subsection may not 2 use age brackets smaller than five-year increments which shall begin 3 with age twenty and end with age sixty-five. Individuals under the age 4 of twenty shall be treated as those age twenty.
 - (c) The health maintenance organization shall be permitted to develop separate rates for individuals age sixty-five or older for coverage for which medicare is the primary payer and coverage for which medicare is not the primary payer. Both rates shall be subject to the requirements of this subsection.
 - (d) The permitted rates for any age group shall be no more than four hundred twenty-five percent of the lowest rate for all age groups on January 1, 1996, four hundred percent on January 1, 1997, and three hundred seventy-five percent on January 1, 2000, and thereafter.
 - (e) A discount for wellness activities shall be permitted to reflect actuarially justified differences in utilization or cost attributed to such programs not to exceed twenty percent.
 - (f) The rate charged for a health benefit plan offered under this section may not be adjusted more frequently than annually except that the premium may be changed to reflect:
 - (i) Changes to the family composition;

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- 21 (ii) Changes to the health benefit plan requested by the 22 individual; or
- 23 (iii) Changes in government requirements affecting the health 24 benefit plan.
 - (g) For the purposes of this section, a health benefit plan that contains a restricted network provision shall not be considered similar coverage to a health benefit plan that does not contain such a provision, provided that the restrictions of benefits to network providers result in substantial differences in claims costs. This subsection does not restrict or enhance the portability of benefits as provided in RCW 48.43.015.
 - (h) A tenure discount for continuous enrollment in the health plan of two years or more may be offered, not to exceed ten percent.
- 34 (2) Adjusted community rates established under this section shall 35 pool the medical experience of all individuals purchasing coverage, and 36 shall not be required to be pooled with the medical experience of 37 health benefit plans offered to small employers under RCW 48.46.066.

- 1 (3) As used in this section ((and RCW 48.46.066)), "health benefit 2 plan," "adjusted community rate," "small employer," and "wellness 3 activities" mean the same as defined in RCW 48.43.005.
- 4 **Sec. 9.** RCW 48.46.066 and 1995 c 265 s 18 are each amended to read 5 as follows:

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- (1)(a) A health maintenance organization offering any health benefit plan to a small employer ((shall)) may offer and actively market to the small employer a health benefit plan ((providing benefits identical to the schedule of covered health services that are required to be delivered to an individual enrolled in the basic health plan)) featuring a limited schedule of covered health care services. Nothing in this subsection shall preclude a health maintenance organization from offering, or a small employer from purchasing, other health benefit plans that may have more ((or less)) comprehensive benefits than ((the basic health plan, provided such plans are in accordance with this chapter)) those included in the product offered under this <u>subsection</u>. A health maintenance organization offering a health benefit plan ((that does not include benefits in the basic health plan)) under this subsection shall clearly disclose ((these differences)) all the covered benefits to the small employer in a brochure ((approved by)) filed with the commissioner.
- (b) A health benefit plan offered under this subsection shall provide coverage for hospital expenses and services rendered by a physician licensed under chapter 18.57 or 18.71 RCW but is not subject to the requirements of RCW ((48.46.275, 48.46.280, 48.46.285,)) 48.46.290, 48.46.350, 48.46.355, 48.46.375, 48.46.440, 48.46.480, 48.46.510, 48.46.520, and 48.46.530 ((if: (i) The health benefit plan is the mandatory offering under (a) of this subsection that provides benefits identical to the basic health plan; to the extent these requirements differ from the basic health plan; or (ii) the health benefit plan is offered to)) for employers with not more than ((twenty-five)) fifty employees.
 - (2) Nothing in this section shall prohibit a health maintenance organization from offering, or a purchaser from seeking, <u>health benefit</u> <u>plans with benefits in excess of the ((basic health plan services))</u> health benefit plan offered under subsection (1) of this section. All

p. 23 ESHB 2460

forms, policies, and contracts shall be submitted for approval to the commissioner, and the rates of any plan offered under this section shall be reasonable in relation to the benefits thereto.

- (3) Premium rates for health benefit plans for small employers as defined in this section shall be subject to the following provisions:
- (a) The health maintenance organization shall develop its rates based on an adjusted community rate and may only vary the adjusted community rate for:
 - (i) Geographic area;
- (ii) Family size;
- 11 (iii) Age; and

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- 12 (iv) Wellness activities.
 - (b) The adjustment for age in (a)(iii) of this subsection may not use age brackets smaller than five-year increments, which shall begin with age twenty and end with age sixty-five. Employees under the age of twenty shall be treated as those age twenty.
 - (c) The health maintenance organization shall be permitted to develop separate rates for individuals age sixty-five or older for coverage for which medicare is the primary payer and coverage for which medicare is not the primary payer. Both rates shall be subject to the requirements of this subsection (3).
 - (d) The permitted rates for any age group shall be no more than four hundred twenty-five percent of the lowest rate for all age groups on January 1, 1996, four hundred percent on January 1, 1997, and three hundred seventy-five percent on January 1, 2000, and thereafter.
 - (e) A discount for wellness activities shall be permitted to reflect actuarially justified differences in utilization or cost attributed to such programs ((not to exceed twenty percent)).
 - (f) The rate charged for a health benefit plan offered under this section may not be adjusted more frequently than annually except that the premium may be changed to reflect:
 - (i) Changes to the enrollment of the small employer;
 - (ii) Changes to the family composition of the employee;
- (iii) Changes to the health benefit plan requested by the small employer; or
- 36 (iv) Changes in government requirements affecting the health 37 benefit plan.

(g) Rating factors shall produce premiums for identical groups that differ only by the amounts attributable to plan design, with the exception of discounts for health improvement programs.

- (h) For the purposes of this section, a health benefit plan that contains a restricted network provision shall not be considered similar coverage to a health benefit plan that does not contain such a provision, provided that the restrictions of benefits to network providers result in substantial differences in claims costs. A carrier may develop its rates based on claims costs due to network provider reimbursement schedules or type of network. This subsection does not restrict or enhance the portability of benefits as provided in RCW 48.43.015.
- (i) Adjusted community rates established under this section shall pool the medical experience of all groups purchasing coverage <u>including</u> the <u>development</u> of allowable factors under (a) and (h) of this <u>subsection</u>. The <u>development</u> of these factors or benefit relativities <u>must be based on the carrier's company-wide credible study or a large study developed by an actuarial consultant or other method accepted by the commissioner.</u>
- (4) ((The health benefit plans authorized by this section that are lower than the required offering shall not supplant or supersede any existing policy for the benefit of employees in this state.)) Nothing in this section shall restrict the right of employees to collectively bargain for insurance providing benefits in excess of those provided herein.
- (5)(a) Except as provided in this subsection, requirements used by a health maintenance organization in determining whether to provide coverage to a small employer shall be applied uniformly among all small employers applying for coverage or receiving coverage from the carrier.
- (b) A health maintenance organization shall not require a minimum participation level greater than:
- (i) One hundred percent of eligible employees working for groups with three or less employees; and
- (ii) Seventy-five percent of eligible employees working for groups
 with more than three employees.
- 36 (c) In applying minimum participation requirements with respect to 37 a small employer, a small employer shall not consider employees or

p. 25 ESHB 2460

- dependents who have similar existing coverage in determining whether the applicable percentage of participation is met.
- 3 (d) A health maintenance organization may not increase any 4 requirement for minimum employee participation or modify any 5 requirement for minimum employer contribution applicable to a small 6 employer at any time after the small employer has been accepted for 7 coverage.
- (6) A health maintenance organization must offer coverage to all 8 eligible employees of a small employer and their dependents. A health 9 10 maintenance organization may not offer coverage to only certain individuals or dependents in a small employer group or to only part of 11 12 the group. A health maintenance organization may not modify a health 13 plan with respect to a small employer or any eligible employee or 14 dependent, through riders, endorsements or otherwise, to restrict or exclude coverage or benefits for specific diseases, medical conditions, 15 16 or services otherwise covered by the plan.
- 17 (7) As used in this section, "health benefit plan," "small employer," and "wellness activities" mean the same as defined in RCW 48.43.005.
- NEW SECTION. Sec. 10. The following acts or parts of acts are each repealed:
- 22 (1) RCW 48.21.260 (Conversion policy to be offered--Exceptions, 23 conditions) and 1984 c 190 s 3;
- 24 (2) RCW 48.21.270 (Conversion policy--Restrictions and requirements) and 1984 c 190 s 4;
- 26 (3) RCW 48.44.370 (Conversion contract to be offered--Exceptions, conditions) and 1984 c 190 s 6;
- 28 (4) RCW 48.44.380 (Conversion contract--Restrictions and 29 requirements) and 1984 c 190 s 7;
- 30 (5) RCW 48.46.450 (Conversion agreement to be offered--Exceptions, 31 conditions) and 1984 c 190 s 9; and
- 32 (6) RCW 48.46.460 (Conversion agreement--Restrictions and 33 requirements) and 1984 c 190 s 10.
- 34 <u>NEW SECTION.</u> **Sec. 11.** Sections 1 through 9 of this act apply to

- 1 all small group health benefit plans issued or renewed on or after the
- 2 effective date of this section.

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p. 27 ESHB 2460